



PERSONAL COMPUTER PRODUCTS VERIFICATION OF ELIGIBILITY

Condition of Purchase

- I certify that the personal computer equipment/software I am purchasing is for my own educational, research, personal, and/or departmental use and is not for further resale.
- I understand these products are available to 1) students enrolled in a course of study leading to a degree or certificate at the University of Hawai'i, 2) entering students who have graduated from high school, been accepted to the University of Hawai'i, signed a letter of intent to enroll, and submitted a nonrefundable deposit or payment to the institution, 3) faculty members and 4) staff members who are directly associated with the institution's academic mission and are not employed on a temporary basis, employed as a contractor, or acting as a consultant on behalf of the institution.

PLEASE REVIEW THE TERMS AND CONDITIONS BELOW

I affirm that the hardware and/or software that I am purchasing is for my personal/department use, that it will not be sold, rented, leased, or given to any other person or entity within one year from the date of purchase. I understand that any violations of the terms and conditions constitutes misuse and the University of Hawai'i may take administrative and/or legal action against individuals and entities violating the terms of this agreement.

ALL SALES ARE FINAL on Apple hardware, software, clearance, and demonstration merchandise. Exchanges/refunds are allowed on defective, or unopened merchandise in original purchase condition only. All returns must be accompanied by original sales receipt within 14 consecutive days from date of purchase.

Warranty & Returns:

I understand that warranties and returns are subject to manufacturer conditions. A 20% restocking fee will be charged on all opened hardware.

The following restrictions apply to purchasing restricted computer hardware and software from the University of Hawai'i Bookstores:

- Restricted hardware and software can only be purchased by current University of Hawai'i students, faculty, staff, or University departments.
- Proof of eligibility must be provided before any restricted products will be shipped. An email confirmation will be sent when the order is ready for pickup.
- A receipt is required for a full refund. Returns without a receipt require the item to be in stock currently or easily identified as merchandise previously sold by the Bookstore, and may incur a 20% restocking fee. If an item is returned for a refund, shipping charges will not be refunded.
- A representative from the techHub Department must verify that the merchandise is in new, saleable condition before a refund will be issued. No returns will be permitted after 14 days.
- Software that has been opened is not refundable at any time. Clearance merchandise is sold "as-is" with no warranty available and no refunds permitted. Refunds for items that have had the security or protective packaging opened, or are used or defective, will be made at the discretion of a supervisor. This merchandise must meet the manufacturer's return guidelines and may incur a 20% restocking fee.
- Refunds with receipts will be given for the amount of the receipt at the time of purchase, unless a downward adjustment in value is being made because of the condition of the merchandise.
- No delivery charge to on campus addresses will be charged, unless special shipping arrangements are requested - i.e., overnight delivery.
- No restricted items will be reserved from store inventory until your eligibility has been verified, please allow 1 business day for processing.

Shipping & Delivery:

All apple products come with free shipping if you select in-store pick up at any of the UH Bookstores. Apple uses the best carriers in the business to make sure your order gets to you on time. You may see a shipping charge on the checkout page; which will be deducted before your credit card is charged and your order is processed. Shipping charges will occur if delivery is to a home or business address. You may see a shipping charge on the checkout page and will be charged this fee when you order is processed. Since the actual delivery of your order may be impacted by events beyond Apple's control once it leaves our facility, Apple cannot be held liable for late deliveries. We will, however, work with you to ensure a smooth delivery.

U.S. Shipping Only:

Products purchased online from Apple will only be shipped to addresses within the U.S. and are subject to U.S. and foreign export control laws and regulations. Products must be purchased, sold, exported, re-exported, transferred, and used in compliance with these export laws and regulations.

Purchase Quantity:

Faculty, Staff and Students purchasing from the Apple Store for Education Individuals will be allowed to purchase the following quantities of product per academic school year. Not all products have special Education Pricing.

1. Desktop: One (1) may be purchased per year
2. Mac mini: One (1) may be purchased per year
3. Notebook: One (1) may be purchased per year
4. iPad: Two (2) may be purchased per year
5. Display: A maximum of two (2) may be purchased per year
6. Software: A maximum of two (2) per software title may be purchased per year

Note: The above purchases can be made either online, in an Apple Retail Store, or at the Bookstore. Total product quantities remain the same regardless of where your purchase is made.